



OPENING NEW DOORS

WELCOME TO BCP!

Welcome to Boston Community Pediatrics' (BCP) expanded space!

We are so excited to open our doors to a bigger and better BCP! This booklet gives you a self-guided tour of BCP's expanded pediatric practice at our flagship location at 527 Albany Street. In order to create a space that centers equity and belonging, we knew a traditional medical space was not going to cut it. In less than three years, BCP has created the gold standard of pediatric healthcare: a practice based in trust, belonging, and understanding that revolutionizes how healthcare is delivered to all children and ultimately changes lives.

BCP is a nonprofit pediatric private practice, the first ever in Massachusetts. BCP brings equity to pediatric healthcare by providing all families with comprehensive, high-quality care that puts the patient at the forefront of its delivery model. This innovative model of pediatric healthcare has three main programs: integrated behavioral health services, care navigation to address the social determinants of health, and pediatric wellness support. BCP not only provides comprehensive pediatric care in-person, but also offers at-home care via telehealth, and true integration of services within the community through BCP's Hyperlocal Community Initiative.

The results and success of this model are striking. BCP is effectively addressing the quintuple aims of healthcare: improved patient experience, better outcomes, lower costs, improved provider experience, and equity. For example, when surveyed, 100% of BCP patients said that their provider listened and explained things clearly - something that only 50% of patients with low-income typically report when surveyed.

BCP's model is quite simple: treat each patient how we want our own children to be treated, thereby closing the racial and economic disparities we see too often in healthcare. BCP is an efficient and replicable model that has already begun to impact the healthcare system, including MassHealth. BCP has created a practice that values the important doctor-patient relationship that is based in trust and understanding, while advocating for increased reimbursements for comprehensive pediatric primary care. We are certain that an investment in our own children is the greatest investment we can make in healthcare.

We hope you enjoy your visit!

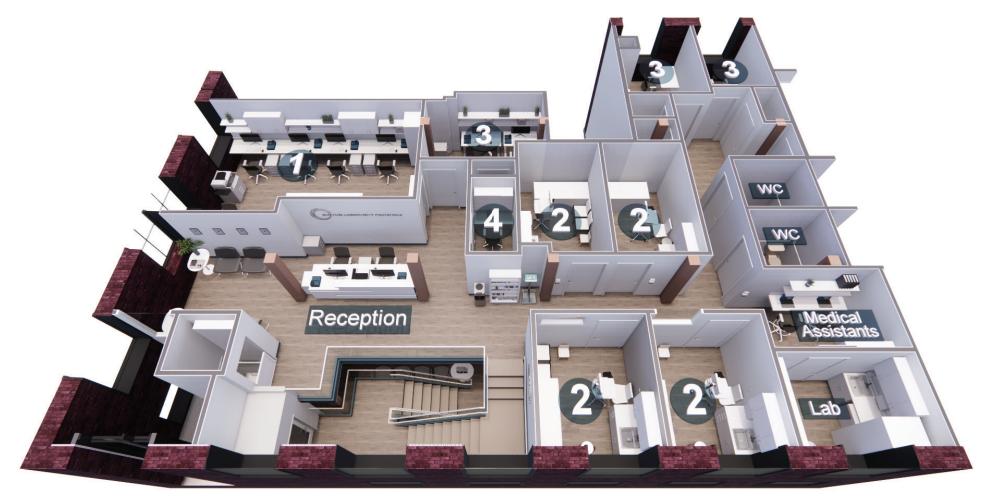
Warmly,

Dr. Robyn Riseberg, Founder And the BCP Team









UPPER LEVEL

1. PROVIDERS ROOM

A central hub for medical providers, mental health providers, and the care navigation team to work collaboratively and efficiently to best support patients' needs. This is where Team BCP convenes for daily morning rounds.

2. EXAM ROOMS

The space where medical services are provided. Mental health providers and the care navigation team often join medical providers here to work collaboratively with patients, providing comprehensive care addressing physical health, mental health, and the social determinants of health.

3. MENTAL HEALTH ROOMS

A safe and welcoming space designed for confidential therapy sessions to promote emotional well-being and mental health care. Medical providers join mental health providers in order to best coordinate care, break down stigma around mental health services, and show patients that mental health is an important part of their overall health.

4. TELEHEALTH

A confidential space for remote medical consultations by phone and video which ensures that patients who are unable to come to the office get the healthcare that they need when they need it. Telehealth also helps avoid unnecessary emergency room visits.



GARDEN LEVEL

5. COMMUNITY ROOM

A communal space and demonstration kitchen designed for in-person and virtual patient programs, events, meetings, video conferences, and other activities. Equipped with two full kitchens, this space also allows Team BCP to access a private space during breaks and lunch times while programs take place.

6. CARE NAVIGATION & WELLNESS SUITE

A dedicated workspace for the care navigation and wellness team to work together to provide support and resources for patients and families. This support, which addresses the social determinants of health, continues to break down barriers and ensure patients have access to the resources and wellness support they need to succeed.

7. CARE NAVIGATION & WELLNESS CONSULT ROOMS

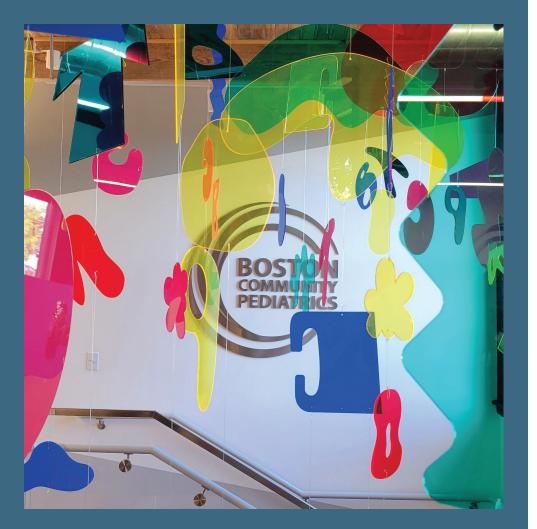
A private space for the care navigation & wellness team to conduct oneon-one intakes, consultations, and work with families outside of their shared space.

8. AUNTIE JANE'S CLOSET

A large walk-in closet named after Jane R. Moss, an amazing aunt, sister, and friend who left a wonderful legacy of kindness, generosity, and style. Jane loved to take care of others. She had an incredible sense of style, and there was nothing she loved more than to shop for her great-nieces and nephews. Jane's Closet is a special place where patients can browse freely with dignity and privacy for new or like-new clothing for children of all ages, essential baby items, toys, and games.

BCP & CORRIE IN COLOR

This special art installation captures the essence of BCP — bringing people together to make magic for the entire community. It is a donation from Danielle Sidman and her family, long time friends of BCP, catalyzed by Jen Hawkins, Founder and Creative Director of Jen Hawkins Events, and created by LA artist Corrie Sullivan, who runs a creative studio called Corrie in Color. Dr. Riseberg was thrilled to have the art "live" at BCP long-term and worked with Jen and Corrie to have BCP staff and patients co-create it. Corrie was equally thrilled to have her first permanent acrylic art installation be at BCP, and not only designed an instruction packet for teens and staff at BCP to create the artwork, but she also Zoomed into a session with BCP's teen group to explain what they needed to do, providing many of these teens who are interested in art with a unique opportunity to work with a LA artist on an innovative project.









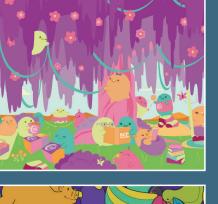
EXAM ROOM MURALS

From the beginning, BCP has been intentional about creating a physical and emotional atmosphere that centers belonging and community. To that end, BCP believes it is critical that patients and families see their communities and their lived experiences reflected in all aspects of our office, including the art on the walls. BCP's vision for a continued collaboration with Artists for Humanity (AFH) has been brought to life as each exam room now has a mural that was created in partnership with teens from the community. BCP supplied the vision and AFH teens delivered. It was an iterative process that took months of back and forth dialogue, including input from BCP staff, and the final product is absolutely incredible. The first patient who walked into one of the rooms summed it up perfectly: "Wow! This is so cool!"

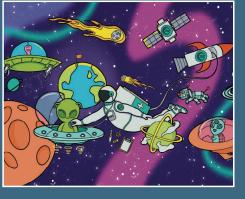














Help BCP Open New Doors to Equity!



MAKE A GIFT!

Help make BCP's dream of equity in pediatric healthcare a reality today, tomorrow, and in the future by making a tax-deductible donation to BCP's expansion.

BCP is launching a Sustainers' Circle to raise \$8M by the end of 2025 to fund:

- Capital costs for the second-floor expansion,
- Expanded staffing to serve more patients, provide more behavioral health services, and more fully address families' social determinants of health; and
- A multi-year, full-scale evaluation of BCP's model in preparation for replication

BUY A BRICK!

For a total pledge of \$1,500 (\$500 a year for three years), you can customize a brick on the wall in BCP's expanded space with your name or a short message.



Thank you for joining our movement!

